

Enhance Professional Training COVID – 19 Website Release

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COVID – 19 (Coronavirus) Advise for Enhance College Students:

Enhance College recognises that this is a concerning time for our students and the Australian community. Our staff are working quickly and diligently to respond to the evolving situation to ensure we are doing everything we can to help slow the spread of the virus. Management is planning for potential situations that may impact students and staff at Enhance College.

We are asking that everyone adheres to advice provided by the Australian Government in order to assist in slowing the spread of the virus. We also recommend and encourage that everyone seeks further advice, information and frequently check for updates regarding COVID – 19 via the Queensland Health website.

<https://www.qld.gov.au/health/conditions/health-alerts/coronavirus-covid-19>

Latest Information and Key Points from Enhance College Management:

- Enhance College is OPEN and will continue to operate (via online and face-to-face under strict social distancing and hygiene guidelines).
- We are taking precautionary measures to ensure the health, safety and well-being of our staff and students (including increased cleaning and disinfecting of high contact areas and surfaces, availability of hand sanitiser at entry points and adherence to social distancing requirements or non-essential social gatherings).
- Providing detailed information about COVID – 19 and contact details for government agencies for concerned individuals at various key locations around the college.
- Students who have been deemed critical (due to CoE completion date) must attend any practical assessment/s arranged by the college on the date it has been arranged to limit potential impact to learning or meeting visa requirements. Students who do not meet the critical criteria are to complete theoretical assessments until practical assessments may be arranged for them. If you visa or any other conditions change as a result of COVID-19, you must contact the college immediately and notify us of the changes to your condition/s.
- Students who have been informed that they are to undertake practical assessments must adhere to all requirements of the Australian Government and the Enhance College COVID-19 policies and procedures at all times.



Additional Information:

- The Australian Government has imposed a universal compulsory 14-day self-isolation measure for any individuals who have come into recent contact with a confirmed positive COVID-19 case.
- Should you feel unwell, are required to self-isolate or have tested positive for COVID-19 you must contact the college IMMEDIATELY so we may contact appropriate government authorities, shut down and sanitize the school and inform all college stakeholders.
- If you feel anxious or stressed about the situation you are encouraged to contact student services, the 24/7 student support line (on 0425 825 500) or email any of the managers at Enhance College to seek support or counselling services.
- Student attendance requirements will provide some flexibility if a student is impacted by COVID – 19. Ensure you keep Enhance College informed if you have been impacted by COVID – 19 and are unable to attend class. Students are reminded that the college is still currently open and running as normal. Attendance and learning delivery requirements of student visas still apply at this stage.
- Management are developing plans for delivering learning to students if the campus is required to close. Plans are to ensure that students will not be disadvantaged or fall behind on their study requirements by closures over short- or longer-term durations. Should the college be required to close, all students will be notified and provided detailed instructions on how learning and assessment is to be conducted (including provisions for additional support to learners).
- Management are working with trainers to investigate the option for International students to study online should students not be able to attend class. This will be determined based on the program requirements of the course that you are studying and may not be available for all courses. Your trainer will advise you if this option is to be made available to you. Online study will not impact your student visa at this point of time due to global circumstances, however students are reminded that the college is still currently open and running as normal. Attendance and learning delivery requirements of student visas still apply at this stage.
- Students are encouraged to ensure they are up-to-date with their study requirements and meet with their trainers for further guidance and assistance to help minimise any potential effects to their study commitments.